

The Hide Collection

Guest Safety & Privacy Standards

Ensuring Your Privacy and Wellbeing with Premium Standards

Privacy

- All stays are strictly private and confidential.
- Guest details, bookings, and activities are never shared outside of our management team.
- Check-in and check-out are discreetly managed to respect your time and privacy.

Safety & Use of Amenities

- Adult Guests Only: All areas and amenities, including the Red Room experience, are restricted to guests 21 years and older.
- Posted Limits: All equipment and features have clear weight or usage guidelines. Guests are responsible for reviewing and following these limits.
- Flooring & Fixtures: Epoxy floors and mirrored features are designed for aesthetics — please use non-slip mats and exercise caution.
- Optional Participation: The Red Room is provided as an optional experience. No feature or amenity is mandatory to use during your stay.

Equipment Guidelines

- St. Andrew ' s Cross, benches, swings, and poles must only be used as intended.
- No modifications, adjustments, or tampering with fixed installations.
- Please respect posted maximum weight limits and provided safety signage.

Wellness & Comfort

- Non-toxic cleaning products and sanitization protocols are applied between every stay.
- Fresh linens, restraints, and accessories are provided and maintained to premium hygiene standards.
- A discreet first-aid kit is available on site.

Responsibility & Waiver

- Guests are required to review and sign the Liability Waiver & Release of Claims before accessing specialty amenities.

- Use of the Red Room or any specialty equipment is at your own risk.
- The Hide Collection is not responsible for misuse of equipment or disregard of safety guidelines.

Respect for Property

- Damage, removal, or improper use of equipment or furnishings will result in repair/replacement charges.
- No unauthorized filming or commercial use of the property is permitted without written approval.

Emergencies

- Emergency contact information is provided in your Welcome Guide.
- For urgent assistance, please dial 911 immediately.

Your privacy, your comfort, your choice. At The Hide Collection, we believe luxury means peace of mind. These standards ensure that every guest enjoys a safe, discreet, and unforgettable stay.